Registration Holds (Banner)

What should I do if I have a hold on my account?

Code 10 = Academic Probation Hold
- You must start the registration process by meeting with your assigned academic advisor. The advisor will release the hold for you in Banner Self-Service. Your assigned advisors are listed on your student profile in Banner Self-Service.

Code 11 = Academic Suspension Hold
- Students are not permitted to register while on academic suspension. Please refer back to your suspension notification (sent by email) for instructions concerning when you may return to the university.

Code 12 = Immunization Hold
- HSU has not received your immunization documents. Please contact the Student Health Center.

Code 13 = Disciplinary Hold
- Contact Bobbie Lee (Director of Compliance; leeb@hsu.edu)

Code 14 = High School Transcript Hold
- HSU has not received your final high school transcript. Please contact the Admissions Office.

Code 15 = Test Score Hold
- HSU has not received official verification of a required test score. Please contact the Admissions Office.

Code 16 = Graduate School Hold
- HSU has not received required documentation. Please contact the Graduate School.

Code 17 = College Transcript Hold
- HSU has not received one of your college transcripts. Please contact the Admissions Office.

Code 18 = Misc. Registrar's Hold
- HSU has detected a discrepancy in your records – likely involving your Social Security Number – which must be corrected before further registration can take place. Please contact the Registrar's Office.

Code T1 = Misc. Director of Student Accounts Hold
- You have unresolved billing issues that require you speak with the Office of Student Accounts.

Code T2 = Past Due Balance Hold
- You are unable to register due to a past due balance. If you are unaware of the procedures available to pay your balance, please visit with the Office of Student Accounts.

Code T3 = Student Account Collections Hold
- Please contact the Office of Student Accounts.

Code T5 = No Personal Checks Hold
- Please contact the Office of Student Accounts.

Code T6 = Aviation Flight Account Hold
- Please contact the Office of Student Accounts.