

Programs and Services of the Henderson State University Police Department

Besides providing emergency and safety services, the University Police Department (HSUPD) serves as a resource for information on emergency procedures; theft and crime prevention; and campus crime statistics.

Emergency Medical Response:

The Emergency Medical Response for HSU is Baptist Medical Center of Arkadelphia.

Operation Identification:

This service is offered to assist in the positive identification and/or recovery of lost or stolen items. The department will engrave driver's license numbers on valuables to assist in the recovery of such items.

Crime Prevention Programming:

Members of the Department conduct presentations for various groups in order to serve and educate the community on current crime trends. The program is designed to educate community members in the various ways to protect themselves from being victimized. Call 230-5098 to have an officer speak to your group.

Lost and Found:

HSUPD serves as the University's central depository for recovered items in order to safeguard them while assisting in their return to the rightful owner. Found property can be turned in to UPD 24 hours a day, 365 days a year. Inquiries concerning lost property should be directed to 230-5098 between 8am to 5 pm, Monday through Friday. Property not claimed within 30 days is donated to charity or destroyed.

Motorist Assistance:

Jump-starts and vehicle lockouts are performed by the Department to assist members of the Henderson State University community.

Direct Tip Line (230-5098):

HSU's Crime Tips Line (230-5098) is designed to give community members the opportunity to communicate directly with the Chief of University Police, Johnny Campbell. This gives people who have information a way to report information with a promise of strict confidentiality.

Coordinator of Victim Services and Educational Initiatives:

The Coordinator of Victim Services and Educational Initiatives assists victims/survivors of crimes in obtaining the services they need to better understand and work through the cycle of victimization. The CoVS and University Counseling Center provides information and resources to members of the University students, faculty, staff, and visitors.

EMERGENCY
911

NON-EMERGENCY
870-230-5098

WEBSITE
<http://www.hsu.edu/police>



HENDERSON™
STATE UNIVERSITY

Emergency Preparedness and Response

All members of the HSU Community are required to notify the HSU Police Department (HSUPD) of any situation or incident on campus that involves a significant emergency or dangerous situation that may involve an immediate or on-going threat to the health and safety of students and/or employees on campus. HSUPD also has the responsibility of responding to, and summoning the necessary resources, to mitigate, investigate, and document any situation that may cause a significant emergency or dangerous situation.

Campus Advisory/Alerts:

Henderson State University's principal method of advisory is RAVE Alert used by the University to communicate incident related information to the HSU community. During an incident, a notification from RAVE Alert is updated with the most recent information and University decisions. In the event of an incident, the HSU Information Line (230-5000) will also be updated along with the University website (www.hsu.edu).

Students, faculty, and staff use this information tool to stay informed about:

1. Changes in university status;
2. Adverse weather conditions;
3. Important issues concerning safety; and
4. Anything else that may disrupt normal operations.

To sign up for this service, log on to your MyHenderson account (<http://jics.hsu.edu/ics/>). Click on the Emergency Preparedness tab and follow the instructions to register your phone number and alternate e-mail addresses. RAVE Alert will automatically send an alert to your HSU e-mail.

General Emergency Preparedness:

Make sure to familiarize yourself with:

- Your office or workspace;
- The location of the closest emergency equipment (fire extinguishers, AEDs, first aid kits, etc.);
- Two emergency exit routes out of the building
- **Your department's Contingency and Continuity of Operations plans;**
- General emergency preparedness tips; and
- Information on what "shelter-in-place" means

Suspicious Packages/Bomb Threats:

Be alert to receiving suspicious packages or letters. Once you determine a package is suspicious, do not touch the package. Evacuate yourself and other personnel from the office/area. Use a telephone (not cellular) in another area to report it to HSU Police Department. If you receive a bomb threat obtain as much specific information about the location of the bomb or package, and call HSU Police Department to report the threat. The HSU Police Department will respond and may partner with APD, if deemed necessary, to determine the validity of the threat and whether it is necessary to evacuate the building or area.

Fire Safety

If a member of the HSU Community finds evidence of a fire occurred and has been extinguished, and the person is not sure whether the incident caused a fire alarm that would have initiated a response by HSUPD, the community member should immediately notify HSUPD. HSUPD is responsible for filing a report and gathering statistics.

Missing Students

If a member of the University community has reason to believe that a student who resides in on-campus housing is missing, he or she should immediately notify HSUPD. HSUPD will generate a missing person report and initiate an investigation, and if the person is determined to be missing, will initiate the required notifications as per Federal Law.