

Henderson State University Code of Conduct

As required by the Higher Education Opportunity Act, Henderson State University adopts the following Code of Conduct. Henderson State University as an institution and its officers, employees and agents shall adhere to the following:

1. No revenue-sharing arrangements will be made with any lender.
2. No officer or employee of the institution's financial aid office (or an employee or agent who otherwise has responsibilities with respect to educational loans) may solicit or accept any gift from a lender, guarantor, or servicer of education loans.
3. No officer or employee of the institution's financial aid office (or an employee or agent who otherwise has responsibilities with respect to educational loans) may accept from a lender, or an affiliate of any lender, any fee, payment, or other financial benefit as compensation for any type of consulting arrangement or contract to provide services to or on behalf of a lender relating to education loans.
4. No borrowers, including first-time borrowers, will be steered to particular lenders, nor will they be assigned a lender through award packaging or other methods. No loan certifications will be refused or delayed based on the borrower's selection of a particular lender or guaranty agency.
5. No offer of funds may be requested or accepted for private loans, including funds for an opportunity pool loan, to students in exchange for providing concessions or promises to the lender for a specific number of Title IV loans made, insured, or guaranteed, a specified loan volume, or a preferred lender arrangement
6. No lender staffing assistance may be requested or accepted, including call center staffing or financial aid office staffing.
7. No officer or employee of the institution's financial aid office (or an employee or agent who otherwise has responsibilities with respect to educational loans) who serves on an advisory board, commission, or group established by a lender or guarantor, or a group of lenders or guarantors will receive anything of value from the lender, guarantor, or group, except for reimbursement for reasonable expenses incurred by the employee for serving on the board.